

Pacific High

HUMANS & THE SEA

PRICING,
TERMS & CONDITIONS

NATARAJA



NATARAJA – PRICING USD

CHARTER / PRIVATE CRUISE

	KOMODO	RAJA AMPAT & OTHER REMOTE AREAS
Scuba Dive Charter Price / night (3 dives / day approx.)	\$ 2,715	\$ 2,875
Non Scuba Dive Charter Price / night	\$ 2,395	\$ 2,555
Additional charges listed below can be paid in advance or on board - see bank and payment details below		
National park and Harbor fees	\$ 25 / pax / day	RajaAmpat: \$ 215 / pax / trip Others: \$ 205 / pax / trip
Fins, mask, weight belt & 12L tank	Free of charge	
Full dive equipment set price / pax / day Wetsuit, BCD, regulator, computer	\$ 25	
Dive Equipment rental / item / pax / day Wetsuit / BCD / regulator / computer / torch	\$ 10	
Introductory dive for 1 pax / 2 pax and more	\$ 90 for 1 pax - \$ 70 / pax for 2 pax & more	
For non scuba dive charter: extra dive for certified divers, full equipment included	\$ 35 / dive / pax	
45-minute massage	\$ 25 / massage	
<p>Specific dive courses can be organized to be discussed and validated before the cruise starts. In blue: for scuba dive charters. In red: for non scuba dive charters.</p>		
Open water course price: 1 pax / 2 pax and more	\$ 230 for 1 pax - \$ 205 / pax for 2 pax & more	
Advanced open water course price: 1 pax / 2 pax and +	\$ 185 for 1 pax - \$ 160 / pax for 2 pax & more	
Open water course price: 1 pax / 2 pax and +	\$ 345 for 1 pax - \$ 320 / pax for 2 pax & more	
Advanced open water course price: 1 pax / 2 pax and +	\$ 300 for 1 pax - \$ 275 / pax for 2 pax & more	

CABIN CRUISE

	KOMODO	RAJA AMPAT & OTHER REMOTE AREAS
Scuba diving cruise:		
Standard Cabin - Price / night / adult 3 standard cabins available Max occupancy: 2 adults + 1 child / cabin	\$ 390	\$ 400
Non Scuba diving cruise:		
Standard Cabin - Price / night / adult 3 standard cabins available Max occupancy: 2 adults + 1 child / cabin	\$ 340	\$ 365
Master Cabin - Price / night / adult 1 master cabin available Max occupancy: 3 adults + 1 child	+10% of standard cabin price	
For any cabin: Price / child < 13 year-old Price for single occupancy	-50% of adult price +75% of adult price	
Additional charges listed below can be paid in advance or on board - see bank and payment details below		
National park and Harbor fees	\$25 / pax / day	RajaAmpat: \$215 / pax / trip Others: \$205 / pax / trip
45-minute massage	\$ 25 / massage	
Fins, mask, weight belt & 12L tank	Free of charge	
Full dive equipment set price / pax / day Wetsuit, BCD, regulator, computer	\$ 25	
Dive Equipment rental / item / pax / day Wetsuit / BCD / regulator / computer / torch	\$ 10	
Introductory dive for 1 pax / 2 pax and more	\$ 90 for 1 pax -\$ 70 / pax for 2 pax & more	
<u>For non scuba dive cruise:</u> Extra dive for certified divers, equipment included	\$ 35 / dive / pax	

INCLUSIONS & EXCLUSIONS

INCLUSIONS FOR ALL CRUISES

Full board with International and Indonesian food including 5 meals / day: 2 breakfasts (1 light + 1 full breakfast), 2/3 course lunch, afternoon snacks, 2/3 course-dinner,
Tea, coffee, canned or bottled soft drinks,
Room & beach towels, Soap, Shampoo, Conditioner,
Shore excursions and island expeditions,
Transfers from/to Airport - Yacht - Airport or hotel if similar distance,
Transfers by ferry Sorong - Waisai – Sorong for cruises in Raja Ampat,
Snorkelling equipment,
On board first aid kit,
Masks, fins, weights and weight belt.

ADDITIONAL INCLUSIONS FOR SCUBA DIVE CHARTER CRUISES ONLY

Up to 3 dives per day (1 to 2 dives on the first day and the day before disembarkation day; no dive will be planned on disembarkation day)
Dive Master (ration guest-dive master max 1-5)
INT / DIN 12L tank / diver

EXCLUSIONS FOR ALL CRUISES

International and domestic flights & airport tax if any,
Travel and dive insurance,
Harbour and national/marine park fees if not paid before the cruise,
Crew gratuities (tips) – Indonesian standards is 5% to 10% of the amount of the cruise,
Alcoholic beverages (e.g. beer, wine, spirits),
Rental diving equipment,
Dive courses on board (to be validated with the Cruise manager before the cruise),
45-minute massages,
Anything else not listed in the above Inclusions section.

TERMS & CONDITIONS

CRUISE TYPE

Charter Cruise: the guest books the whole boat for a snorkelling or scuba diving cruise.

Cabin Cruise: the guest books one or several cabins on a fixed departure date, to a specific area and specifies in advance if he/she is a snorkeler or a scuba diver and eventual additional charges that may apply such as equipment rental.

NATARAJA CAPACITY FOR CHARTERS & CABIN CRUISES

Maximum occupancy: 9 adults + 4 children

3 standard cabins (each with 1 double bed + 1 child bed).

1 very large master cabin (with 1 double bed + 1 single bed + 1 child bed).

All cabins have A/C and en-suite bathroom.

DIVE COURSES FOR CHARTERS ONLY

Pacific High Indonesia recommends that the theory is done beforehand online, to avoid spending time on board studying and instead spending more time having fun. Do not hesitate to contact us should you have any questions.

Open water courses include: Theory, Certifying Credit, Confined Water Dives and 4 Open Water Dives.

Advanced water courses include: Theory, Certifying Credit and 5 Open Water Dives.

PAYMENT TERMS & BANK ACCOUNTS

Reservation cannot be held without confirmation in writing by the guest. Therefore, any booking made by phone/whatsapp are temporary and will be cancelled if not confirmed in writing within 48 hours.

Pacific High will issue an invoice once the booking is confirmed. A proforma invoice can be sent if required in order to help confirm the booking.

To guarantee your bookings, payment must be received within the **Payment terms below**:

- **For bookings done before 60 days before the Cruise Departure Date:** 40% deposit of the total amount of the cruise is due within 7 days of the Invoice Date. This deposit is non refundable unless booking replacement is found or given by the Pacific High Indonesia. Balance payment is to be settled 60 days before the Cruise Departure Date. -
- **For bookings done less than 60 days before the Cruise Departure Date:** the full amount of the Cruise sold has to be settled within 7 days of the Invoice Date. If Pacific High does not receive the deposit and/or the balance in time, it retains the right to cancel the booking and resell the spaces.

Additional charges can be paid on board in EUR, USD, IDR in cash or by credit card + 5% fee.

Please select any of the payment options below and precise which one upon booking. Please keep in mind that lengthy transfer durations often occur, especially during public and religious holidays such as Ramadan and New Year. The guest is responsible for any currency or transfer fees incurred when making payments as these are additional to the cost of the cruise.

Bank details: PT. Bank Mandiri (Persero) Tbk. KCP Dalung, Bank Address: Jl. Gatot Subroto No 1, Kelurahan Dalung, Kuta Utara Badung 80365, Bali, Indonesia

Account Name: PT PACIFIC HIGH INDONESIA

EUR Account 1750001483618

USD Account 1750001483865

IDR Account 1750006009004

Swift Code: BMRIIDJA

Please make sure that all transfer fees are bared by your bank.

CANCELLATION

From client side: more than 60 days prior to departure, 40% of the total cruise price will be charged as cancellation fee. 59 – 0 days prior to departure 100% of the cruise price will be charged as cancellation fees. If the guest decides to postpone his cruise for the same period or portion, the deposits made can be used pro-rata to pay this future cruise depending on the price and availability. If the guest decides to cancel and Pacific High Indonesia is able to rebook the boat for the same period or portion, deposits paid may refund pro rata. If rebooking is not possible, no refund will be made.

From Pacific High Indonesia: if Pacific High Indonesia is unable to deliver services specified in booking due to operational failures, alternative arrangements of equal or superior quality will be offered or full compensation of all costs directly related to the booked service. The guest may be charged for partially provided services. In case Pacific High Indonesia is permanently unable to deliver services specified in the booking due to circumstances beyond control, such as natural disasters, war, riots etc., the Legal Code Indonesia applies. Each will be considered according to its merit in order to find a commercially responsible solution for all parts.

Cancellations by Pacific High Indonesia or the client are to be in writing and acknowledged by both parties.

SPECIAL COVID-19 PAYMENT TERMS AND CANCELLATION POLICY

During the covid-19 pandemic context, we propose the following terms:

For booking done before 30 days before the Cruise Departure date: 40% deposit of the total amount of the cruise is due within 7 days of the Invoice Date. Balance payment is to be settled 30 days before the Cruise Departure Date.

For bookings done less than 30 days before the Cruise Departure Date: the full amount of the Cruise sold has to be settled within 7 days of the Invoice Date.

If reputable sources are citing continued or new outbreaks of covid-19 in Indonesia or in the country of origin of the guests within 30 days of the Cruise Departure Date such that limited travel measures are encouraged, OR if guests are reactive to covid-19 rapid and/or PCR tests, guests will be granted the opportunity to reschedule to alternate options up to and into 2022 according to availability.

Deposit received would therefore be withheld and balance payment would be expected 30 days prior to the rescheduled trip.

Tests (rapid, PCR or antigen) will be required following the regulation and in order to allow us prepare the cruise, 2 to 3 days before the cruise departure date. Any change in the regulation or internal policy will be communicated in advance to the guests.

If a cruise is cancelled less than 3 days before departure, the expenses will be listed and the non-refundable expenses already paid by Pacific High will be withheld. Pacific High will therefore, communicate the proofs to the guests.

In any case, Pacific High Indonesia will do its best to favor discussion with the guests to find the best solution for all parties on a case by case basis.

LAND/SEA TRANSFERS

All the transfers from/to the airport to the boat, or from/to your hotel (if distances are similar) are covered and handled by Pacific High Indonesia on the cruise start/end dates. Please communicate with us in advance any information related to your arrival / departure / hotel in the Guest form (see below).

Check-in / Check-out from 6am to 11am on the start and end dates of the cruise.

LIABILITY

Boating, Cruising, Diving, Sailing, Swimming, Snorkelling and other activities undertaken while with us with the highest standards of safety may still involve serious injury or even the loss of life. The user of our services understands

and acknowledges both. In the absence of any negligence or breach of duty by the crew or owner of the Nataraja, your participation in this snorkelling or scuba diving trip is entirely at your own risk.

Dive insurance is compulsory for this cruise. We also strongly advise you have adequate personal travel and baggage insurance to cover any eventuality, including charges arising should you have to cancel your holiday plans. Furthermore, Pacific High Indonesia cannot be held liable for matters such as baggage loss or damage, expense or inconvenience caused by delayed or cancelled transportation service, change of schedule, strikes or other conditions.

Please check your travel insurance policy for your diving needs.

Our recommendation for travel insurance: www.chapkadirect.com or www.worldnomads.com.

Our recommendation for diving/travel insurance: www.diveassure.com.

DISABILITIES

By sending deposit, the guest certifies that the guest(s) do(es) not have any mental, physical or other condition or disability that would create a hazard for him/her or other guests. Pacific High Indonesia reserves the right to cancel or withdraw any person as a member of the tour at any time.

ITINERARIES

Please keep in mind that the itineraries discussed prior to any cruise are sample itineraries and that daily programs are subject to change due to weather and sea conditions, availability of safe anchorage, government regulations and other factors. Every effort will be made to carry out the schedule as planned but program changes may occur during the cruise to take advantage of local cultural events, to adapt to sailing conditions, or in response to other factors. Only if the duration of the trip is adversely affected shall Pacific High Indonesia refund the difference between the agreed tour price and the services actually provided.

PRICES

See above and all details on the proforma invoice or on the invoice sent as attachment to this document upon booking.

Pacific High Indonesia has the right to increase Prices due to unforeseeable circumstances such as extreme Governmental fee changes or extreme petrol price changes.

DELIVERY

Pacific High Indonesia agrees to deliver the yacht at the port of boarding in full commission and in proper working order, having all licenses required for any jurisdiction within the area of cruise, outfitted as a boat of her size, type and accommodations, with full equipment inclusive of that required by law. We further agree to allow demurrage pro rata to the guest for any delay in delivery, unless caused by Force Majeure. Should it be impossible for Pacific High Indonesia to make delivery within 24 hours or to find a suitable replacement vessel, after the start of the cruise period (for any reason other than Force Majeure), the guest may cancel or reschedule this agreement. Deposits paid in advance shall be returned, in full by Pacific High Indonesia to the guest within 7 days without further liability to Pacific High Indonesia.

FORCE MAJEURE

Force Majeure is defined as any cause attributed to Acts of God, accidents, natural disaster, weather or other occurrences beyond the reasonable control of Pacific High Indonesia and not caused by Pacific High Indonesia negligence. No warranty is made as to the suitability of weather with respect to the cruise. If a Named Storm threatens or is forecast to threaten the expected location of the cruise as determined by the Captain or Cruise Director in his/her sole discretion, the Captain or Cruise Director shall have the option of terminating or cancelling the charter any time that he/she deems necessary. No refund is provided for cancellation due to Force Majeure.

COMPLAINTS

Shortcomings in our services during the cruise are to be reported immediately to our Cruise Director on board. If possible, the Cruise Director will try to find an appropriate solution. When the complaint cannot be solved on board,

Pacific High Indonesia will settle the dispute to the best of our ability within 6 weeks after receiving the complaints in writing.

GUESTS INFORMATION

Pacific High Indonesia collects guests' personal information in order to deliver the higher quality of services including diving services and to comply with applicable privacy legislation. A guest form will be sent to the Guests' Leader / all guests accordingly in order to collect information that are necessary to organize the cruise and comply with local regulation. Guests are responsible to fill it 2 months before the cruise or as soon as received for last minute bookings. In addition to that and due to local regulations, Pacific High Indonesia needs the soft copy of all guests' passports, to be sent to info@ph-yachts.com at least 2 months before the cruise.

COVID-19 PROTOCOL ABOARD OUR YACHTS

We, at Pacific High, respect the requirements from our central and local authorities. Please note that the requirements may change over time and that Pacific High may adapt its protocols accordingly:

- Our crew are regularly monitored for COVID-19 symptoms and we conduct Rapid tests once a month for all of them.
- In order for us to get boat clearance before leaving harbour, we need to gather all the Rapid tests or PCR test depending on the port of departure local regulation, from all guests. We are then inspected by the Port Quarantine team who delivers the clearance.

- In addition to this preventive measure, we have implemented a number of Covid-19 protocols to ensure that our guests feel safe while cruising with us:

- Masks are required for the crew at all time and for guests for inland excursion,
- All members of the crew's temperatures are checked every morning,
- If any members of the crew or guests present any Covid 19-related symptoms other than high temperature, they will immediately be disembarked and brought to the nearest medical facility for further examination,
- Hand sanitizing stations will be provided at each entry /exit area,
- Crew and guests have to wash/disinfect hands often, using hand sanitizer with at least 60% alcohol,
- Handshaking and physical contact with the crew or local people are discouraged,
- Frequently touched objects and surfaces such dinner tables /common areas will be cleaned and disinfected during each activity.

By signing up this document, the guest understands and agrees upon all terms and conditions mentioned above, including the rates proposed on the proforma/invoice.

Carlotta DYEVI

Pacific High Indonesia

Office Manager

Signature:



Name : _____

Company (if any): _____

Title (if any): _____

Date: _____

Signature: